

3RD PARTY USE STATEMENT

In accordance to our Privacy Policy, (<https://beekeeper.io/privacy-policy/>) we use services of 3rd Party Service Providers, for which Personal Data such as IP address, E-Mail address, tel. number, first and last name, may be transferred to or pass through or stored on their systems for further analysis and processing by Beekeeper. The content **excludes any related Customer Data** (e.g. chats, stream posts etc.) as defined in our Beekeeper Subscription Agreement. 3rd Party Companies are service providers over the Internet and not considered as Sub Processors with access for processing under this offering.

Where available by the 3rd Party Service Provider for such services, Beekeeper has contractual agreements in place. Any Personal Data that is transferred is pushed by the Beekeeper Product and Services. The 3rd Party Service Providers do not PULL any Personal Data from Beekeeper.

Currently, the 3rd Party Companies Beekeeper uses for this requirement are: Google and AWS (for sending Notifications, E-mails and Analysis of metadata) / Apple (for sending Notifications) / Pendo (Product Marketing) / MixPanel (for Mobile Apps) / Sentry (for Error Tracking) / Segment / Sendgrid / Zendesk (for Ticket Support with Beekeeper) / Twilio (for SMS related services) / Grafana, Logz.io and Sysdig (for system log analysis and intrusion detection facilities), Atlassian - JIRA (processing internal ticketing systems), Salesforce, PandaDoc, REVEAL (CRM), Clari Inc., DataVirtuality (Analysis of metadata), Looker (analysis of metadata), Iterative (Processing Metadata), Woelkli (Encrypted Storage Facilities independent of Data Center facilities), Cloudflare (Security IP scanning EU / US), ChargeBee (Subscription Management System), Planhat (Customer Success Support Services). Our Data Center Service Providers are AWS (EU / US) and Google Cloud EMEA Limited (CH).

Jurisdiction of Processing:

Where possible, Beekeeper will utilize EU and/or CH based 3rd Party Service Provider platforms as listed in this document. Nonetheless, as all controls for such globally provided service providers are outside the control of Beekeeper, no premises may be set for the jurisdiction of processing and no exclusion for the processing of the identified personal data in this context outside of a particular jurisdiction may be guaranteed or implied.

Video Processing for Swiss Data Center:

Processing of video attachments for Swiss Data Center tenants is performed using AWS Frankfurt video processing facilities. Swiss Data Center Video's processed in Frankfurt are stored locally in Frankfurt and encrypted at rest. Beekeeper's Video feature may be enabled or disabled for each tenant independently.

Applicable to Prospects and Visitors of Our Website and Demo and SelfService Tenants:

In addition to the above when Demo and SelfService tenants are utilized, the following 3rd Party Service Providers may also be used accordingly for the purpose described: Hubspot, Outgrow, Outreach, Bing, LinkedIn, Twitter, Facebook, Clearbit, Hotjar, Albacross, Greenhouse (all aforementioned for Marketing & Sales purposes), DataVirtuality & Looker (metadata analysis).

Beekeeper reserves the right to change, amend, delete and modify this document at its sole discretion, independent of any other document including any Data Processing Agreements, and without any requirement or agreement for approval or consent from the Customer.

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